

Gore Hill County Water District

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www.gorehillcountywaterdistrict.org

CREDIT POLICY OF THE GORE HILL COUNTY WATER DISTRICT

Effective 15 December 2020

The Gore Hill County Water district closes their books on the 27th of each month (billing cycle) and all water bills are due and payable in full 30 days from that date. All bills can be mailed to our above mailing address, paid thru your bank bill pay system (just make sure you include your account number), you can pay online by clicking on the Bill Payment link on our website (note there is a small fee with this service), or you can pay at one of our scheduled board meetings. Individual board members, the operator, or the meter readers are not allowed to accept payments. Any payments received after the 27th of the month may or may not appear as credited on your bill.

All fines and fees levied during the month are due and payable in full by the end of the next billing cycle following their imposition.

Accounts left unpaid by the end of the next billing cycle will be considered thirty (30) days delinquent and the amount will be reflected on your bill.

Accounts left unpaid by the second billing cycle will be considered sixty (60) days delinquent and you will receive a notice hung on the account holder's door. The account must be brought current by the second Tuesday of the following month or water service will be terminated the next Wednesday morning unless arrangements have been made with the board. Accounts left unpaid for 180 days will be turned over to the Cascade County Treasurer for collection on the property owner's taxes.

When an account has been turned off for cause a reactivation fee of \$75.00 will be charged.

For all returned checks, (NSF or closed bank accounts) the water account will be charged \$30.00. If this occurs twice with an account, the board will no longer accept checks from that account holder. The payment will then have to be made via a money order, bill pay, or by online Bill Payment, or with cash at a meeting.

Consumers having difficulty meeting monthly obligations please contact the Board of Directors and we will work out an agreeable solution.

Meetings of the Board of Directors of the Gore Hill County Water District are held on the Second (2nd) and Fourth (4th) Tuesday of each month at the above address at 7:00 PM.

Thank you for your attention in this matter.

Board of Directors
Gore Hill County Water District